

PARA 10 Year Limited Warranty:

Effective date January 1, 2013

This limited warranty is valid for 10 years and starts from the date of original invoice.

Under this limited warranty, PARA only warrants the fabric against colour loss and fabric strength due to normal use and normal exposure to the action of sun, salinity, and general atmospheric agents during the warranty period.

Warranty Exclusions:

This warranty does not cover normal wear and tear of the fabric or any defects attributed to accidents, misuse, or negligence from failure to follow proper use, care and cleaning of the fabric, including faulty installation. This warranty also does not cover external factors such as fire, flood, environmental factors, air pollution, bird excrements and damage caused by mechanical problems or improper handling of the fabric. This warranty also does not cover damages caused by nature such as acts of God due to circumstances beyond one's control.

The warranty only applies to the 100% solution dyed acrylic fabric and only covers the TEMPOTEST fabric yardage used to manufacture the product. Any additional labor for manufacturing, in the field labor, or installation costs, which could be requested by the installer or by the retailer are not covered by this warranty.

TEMPOTEST is a component of a finished product. The warranty claim must be filed with the retailer or installer, whom the finished product is purchased from. For a warranty claim, the end-user should contact the fabricator, dealer, or retailer from whom the awning was purchased from. The manufacturer of the fabric, retailer of the awning, or the installer will reserve the right to request any compensation for labor from the final consumer for the service and the replacement of the fabric.

The responsibility of Parà is expressly limited to this warranty. Parà reserves the right to inspect the fabric which is being claimed and to ask for proof of purchase.

In case of a proven defect of the fabric within the warranty period, Parà will supply fabric yardage equivalent to the product being claimed for 100% of the value of the faulty one up to the 8th year from the original purchase date. For the 9th year, Parà will supply this fabric with a 30% discount. For 10th year, Parà will supply this fabric with a 15% discount.

Additional exclusions to the warranty:

A "Center Support" that cradles the roller tube on larger retractable awnings (If configured on your awning), may discolour the fabric over time. This is considered normal wear and tear and is not covered by this warranty.

The fabric overtime may present some characteristics of waffling and puckering near the seams or hems. These types of characteristics may appear over time and is unavoidable. This will not affect the performance of the fabric over its life span.

The formation and presence of mold and/or mildew is not covered under the warranty. Mold will not grow on a man-made fibre unless organic matter is present on the fabric. Reasonable care should be taken to clean off dirt and debris to prevent mold and mildew.